

## RENTAL AGREEMENT

Harp1 Hawaii and Tahoe Vacation Rentals / (808) 782-5054 / info@harp1.com



Your reservation is not confirmed until we review the request and send you our "Confirmation and Welcome Info" email, which will contain details of your booking, and other info. Please note: Our office is located in Hawaii, so if it is late, we may not be able to respond until morning.

### Terms of your rental:

1. **CANCELLATION POLICY:** Our standard policy is: No refunds if canceling within 60 days of Check-in date, and a \$150 fee if cancelling prior to 60 days. Note: We do NOT provide exceptions due to: road closures, flight cancellations, hurricanes, weather conditions, or air quality due to forest fires. We encourage purchasing travel insurance from a third party (for example: InsureMyTrip). Changing dates, shortening dates, or transferring the reservation to another person, requires a cancellation unless agreed to by the owner.
2. Free internet service inside the unit is provided.
3. The unit you are renting is completely furnished. Nothing should be taken out of the unit, except the beach towels, and any beach chairs if provided.
4. Your rent includes basic cleaning after you leave, including washing sheets and towels. Please wash the dishes and cooking utensils that you use before you leave. Hang wet towels up to dry, and please empty the trash. If excessive cleaning is required, or if items are stained, damaged, or missing, additional charges will be billed to your credit card.
5. Absolutely No smoking, vaping, or pets allowed in the unit, or on the balcony if the unit has one.
6. Volume and noise levels must be kept to a level that will not disturb other residents.
7. The owner reserves the right to cancel and refund the full amount if any circumstances render the unit un-rentable.
8. Neither the owner nor manager is liable for personal injuries or stolen items.
9. We do not require a security deposit, however, your credit card will be used as security in case there are missing or broken items, or extra cleaning is required, or smoking or vaping has been detected.
10. You agree to receive SMS text messages regarding your reservation and arrival instructions. (No marketing texts will be sent).